



# From Bad to Worse: The Impact of Insufficient PPE on labor shortages

Our path to solving this age-old problem

## INTRODUCTION

 The Society for Healthcare Organization Procurement Professionals (SHOPP) is an independent, non-profit entity created to improve quality and efficiency in post-acute care.

#### The goals of SHOPP:

 Support the data-driven, ethical evaluation of products and solutions that achieve meaningful and financially responsible healthcare outcomes.

 Bridging the gap between clinical and financial operations through enhanced education of the Procurement Professional

 SHOPP aims to be at the forefront for all expense related data throughout the industry. Provide your data to assist in these efforts







## From Bad to Worse: The Impact of Insufficient PPE on Labor Shortages

OUR PATH TO SOLVING THIS AGE-OLD PROBLEM

## JOIN US FOR AN EXCLUSIVE WEBINAR!

PART 1: Wednesday, May 27th,

4pm EST

PART 2: Thursday, June 4th,

4pm EST

**REGISTER TODAY!** 

#### **FEATURING:**



President & CEO lowa Healthcare Association



FAYGEE MORGENSHTERN President & CEO People Powered Nursing



TED LENEAVE President & CEO Accura Healthcare



JALENE CARPENTER
Director Customer
Success
NRC Health

## **RECAP OF PART 1**



- Importance of compassion to staff
- Impact of COVID and regulatory changes
- Formal process of "Bring your problems to work"
- Significance of constant communication with staff
- Work life balance- new generation, changing demographics
- Importance of social media
- More than "Pay employees more"



## TODAY'S TOPICS

Creating new and creative solutions on hiring

Successful onboarding

Ongoing retention during changing environment

Feedback and Data

Crystal ball

## HIRING SOLUTIONS



Hiring environment



Virtual front door



Perk's for new hires



What attracts new hires to our industry

## SUCCESSFUL ONBOARDING



- How PPE is changing this process
- Importance of tracking and trending that process
- Orientation best practices
- Best practice tips on utilizing resources for onboarding

## RETENTION



- Key Drivers for loyalty and how to deploy sustainable solutions
- Tracking retention and method / philosophy's
- Communication strategies
- Proven strategies that foster retention



#### **FEEDBACK AND DATA**



- Importance of feedback and how to take action on that data
- Other factors and data to consider, i.e. tenure of employee, age, etc
- Do you have data and feedback that you are not considering when making decisions
- Utilizing QAPI and a root cause approach

## **CRYSTAL BALL**

 No one knows the future, but what does our panel think are going to be key factors for hiring and retention in the near and distance future.



## **TRACKING 19**





## **QUESTIONS**





Feel free to reach out with any questions, including how to become a SHOPP member today.



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